



WHAT TO EXPECT WITH DELIVERY & INSTALL

Delivery

You will be receiving your new Photon terminal through delivery by UPS. The number of boxes to expect in this shipment will depend on which behind the counter terminal you currently have.

- ◇ One box will be received to replace a Coronis
- ◇ Two boxes will be received to replace a Microlot

Your new Photon terminal will arrive approximately 2-3 days PRIOR to your anticipated installation date.

- ◇ Please make sure that the Photon shipment is placed in a secure location but also will be readily available when your installer arrives.
- ◇ The Photon terminal you receive is pre-configured for your location only.

Install

WHO: A representative from USSI will be completing your Photon install. All USSI representatives will show you the badge seen below to confirm their identity.

WHEN: On your scheduled day, you will receive a call from USSI to give you a window of time in which they will be in to complete your install.

- ◇ Total estimated installation time will be an hour.



Post Install

Your USSI representative will be packaging up your old counter terminal in the boxes that your Photon arrived in. They will place a pre-paid shipping label on these boxes to return your old counter terminal to the Intralot warehouse.

UPS will be picking up your old counter terminal within 2-3 days after your installation has occurred.

Retailer Checklist

- Receive call from Intralot Call Center 2-3 weeks prior to install confirming install date : _____
- Receive shipment of Photon terminal 2-3 days prior to install date
- Installation of Photon terminal (Receive a call with timeframe the day of install)
- UPS pick up of HEE/Microlot terminal 2-3 days after install is complete

NEED HELP OR HAVE QUESTIONS? Call the Photon Hotline at 1-866-710-2462