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## For Starters

Intralot terminal service issues 1-866-710-2462

## Hotline

1-800-686-4208
General retailer services
Instant ticket ordering
Claims questions
Regional Sales Offices
Region 1: Cleveland regional office 216-774-5671

Region 2: Toledo regional office 1-800-589-6442

Region 3: Dayton regional office 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

Region 5: Columbus regional office 1-800-589-6445

Region 6: Athens regional office 1-800-589-6466

Region 7: Akron-Canton regional office 1-800-589-6467

Region 8: Youngstown regional office

1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

## Winning Numbers Irine

1-800-589-6446 Website
www.ohiolottery.com Website
www.ohiolottery.com

- -800-589-6469

## Check out:

$\checkmark$ KENO Summer Kick-off
We've got two statewide
Keno promotions planned
over the next month. Share
the excitement!
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The Mansfield Eagles
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T Tip Jar Tuesday winners
Check out this perk for our
community of Keno Certified
Experts.
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Tips to keep MP vending in good order.
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Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem Gambling Helpline at 1-800-589-9966.

## Welcome to Kenotes

 a publication for bars, taverns, restaurants and clubs selling the Ohio Lottery KENO game.When it's summer, it's really hard to sit still. So much to do and enjoy - and your business is a real destination. Add even more excitement to your customers' summer plans by making the most of the Ohio Lottery's Keno promotions - the Longest Day of Fun on June 21 and Fundependence Days, July 1-4. We're sure you have lots of ideas to keep your customers happy and enjoying their time with you. Let us be a part of it!

Remember Keno parties? If you're interested in hosting a Keno party tailored to your location to support a special event or to gather customers when business is typically slow, reach back to your sales representative or regional office. We would be happy to help.

Turn to page 6 to meet Steve, the secretary of the Mansfield Eagles, and learn more about the club and high-performing Lottery retailer. Want practical advice? Take a few minutes to read Tech Talk, for tips on MP vending care. Catch up on the latest from our Keno Certified Expert community and our most recent big Keno winners.

From all of us here at the Ohio Lottery to you -- the owners, managers and staff who make the business of selling lottery happen -- we wish you a summer full of winning experiences, friendship and fun!

## KENO Summer Kick-off

The Longest Day of Fun
June 21, 2023
All day
Every 100th Keno ticket sold statewide generates a free $\$ 15$-spot play.

## Fundependence Days

July 1-4, 2023
Noon to midnight
Make a $\$ 10$ single-ticket Keno purchase and get a $\$ 1$ 4-spot play good for two drawings. Note: This is a repeat promotion. A $\$ 20$ single-ticket purchase provides two, 4-spot plays etc. All promotional tickets are auto pick.

Place a poster with the latest Keno promotion by your Ohio Lottery play area. Your sales representative will have posters for your use. You can also download a copy from the Promotional Materials link in the retailer section of the Ohio Lottery website.


## Mansfield Eagles, Mansfield

You can find the Mansfield Eagles hopping throughout the day especially mid-afternoon and evenings. The chapter, which opened more than 70 years ago, has about 700 members, who enjoy the fun, friendly atmosphere and good causes supported by the Fraternal Order of Eagles.

Steve Schroeder, the chapter secretary, has been a member for more than 20 years and serves as a trustee. He's been chapter secretary since 2021.
"I talk up the Lottery wherever I go," says Steve, who regularly speaks to other fraternal organizations around the state. He encouraged the chapter to bring in lottery games in 2014.

Like many bar-tavern style retailers, Keno is a big draw. However, the most popular games by far are touchscreen TAP games. The fraternal has set aside an area for gaming, where Lottery vending machines offer traditional, Touch \& Win and Tap games for members.
"The whole place plays Lottery," says sales representative Jimmie Parsons.

One of Steve's goals as chapter secretary is to provide his members with a wide variety of entertainment options. He's a Lottery player himself and has some special numbers he enjoys playing occasionally too. Funds raised through all these efforts support special charities and good causes adopted by the Mansfield Eagles.

[^0]Steve Schroeder, secretary of the Mansfield Eagles,



## Fast facts:

- In 2022, the Mansfield Eagles was one of the top 10 sellers of Ohio Lottery games among the Ohio Lottery's licensed fraternal organizations in the state.
- Treasure Dig outperforms all other touchscreen Tap games.
- The fraternal sold a \$99,000 jackpot prize for the May 10, 2021, Rolling Cash 5 drawing.
- One of the chapter's favorite charities is St. Jude Children's Research Hospital. The chapter raises funds for numerous good causes and organizations to strengthen the Mansfield community.
- The Fraternal Order of Eagles was founded in 1898 by a group of theater owners. Today, the organization has more than 150,000 members in the U.S. and Canada. Entertainer Bob Hope and musician Billy Ray Cyrus are among the fraternal's members.


# Congratulations to our latest Tip Jar Tuesday winners 

An exclusive opportunity for our Keno Certified Expert community

## Tip Jar Tuesday

Check out our recent Tip Jar Tuesday winners. Get access to promotional opportunities like these by becoming a Keno Certified Expert and joining our private Facebook group.

Get advance notice of promotions, share insights and be a part of our community!

Each winner below took home a $\$ 100$ gift card.

- April 25, 2023: DJ Hittle, Thirsty Dawg Drive-Thru, Dresden Keno Certified Expert since July 5, 2022.
- May 8, 2023: Jennifer Travis, 402 Eagles, Tiffin Keno Certified Expert since Jan. 8, 2020.
- May 23, 2023: Missi Dumoulin, Dino's Drive Thru, Wooster Keno Certified Expert since March 17, 2022.
- June 6, 2023: Andre Birkett, Kroger, Columbus
Keno Certified Expert since Jan. 2, 2020.


Keno Certified
 Experts from the Fraternal order of Eagles, Tiffin.

## Bar and tavern employees:

Join our Keno Certified Experts community and our official Facebook group! Get certified (a quick and easy process).


## Taking Care of Business: TLC for MP and Touch \& Win vending

Ticket dust and other grime can affect the operation of your vending machine. Periodically, a couple minutes of light cleaning will help keep vending in good working order.

Sales representatives suggest you take special note of the area around your bill collector. An occasional wipe down keeps the mechanism in good working order. A soft cloth or alcohol swab works best.

After removing the cash box, pull the frame out a few inches to expose the rollers for the bill reader (illuminated in red light). Give the rollers a good wipe.

Wipe down the front of the bill acceptor too.


## KENO coasters available

A limited supply of Keno-branded coasters are available for your use. Reach out to your sales rep to learn more.

## Big Winners!

February-May 2023 (May 25, 2023)
KENO winners of $\$ 5,000$ and up at Ohio bars, restaurants, taverns and clubs

| Date won | Prize won | Winner |
| :---: | :---: | :---: |
| 2/2/23 | \$6,006 | Mellisa P Spears, Monroe |
| 2/2/23 | \$5,500 | Julie Cloud, Bellevue |
| 2/4/23 | \$11,007 | Jenifer Gallardo, Oak Harbor |
| 2/7/23 | \$8,005 | Gary Kling. Youngstown |
| 2/9/23 | \$5,000 | Ian Salyer, Bellefontaine |
| 2/12/23 | \$6,115 | Jason Di Marco, Middleburg Hts |
| 2/15/23 | \$5,510 | Priya Joshi, Pataskala |
| 2/17/23 | \$5,007 | Michael Provenzale, Canfield |
| 2/18/23 | \$40,000 | Nicole Ashcraft, Cincinnati |
| 2/18/23 | \$5,560 | Michel R Oppy, Chillicothe |
| 2/19/23 | \$7,220 | Craig R Miller, Coventry Twp |
| 2/19/23 | \$7,360 | James R Brooks, Beachwood |
| 2/20/23 | \$8,200 | Paul Hetrick, Mentor |
| 2/20/23 | \$5,503 | John P Kane, Columbus |
| 2/20/23 | \$20,004 | Tobin Bost, Springfield |
| 2/23/23 | \$11,005 | George E Davis, Cleveland |
| 2/25/23 | \$30,000 | Scott L Hall, Monclova <br> Ronald E Wagner, Whitehouse |
| 2/26/23 | \$10,000 | Charles Boyda, Parma Hts |
| 2/28/23 | \$8,200 | Jerry Hickman, Canfield |
| 3/2/23 | \$5,500 | Priya Joshi, Pataskala |
| 3/3/23 | \$8,220 | David T Dolson, Akron |
| 3/4/23 | \$8,005 | James Bowen, Massillon |
| 3/6/23 | \$6,602 | Shake Simonoff, Youngstown |
| 3/7/23 | \$5,015 | Lawrence Moser Jr, Toledo |
| 3/7/23 | \$15,000 | Ronald D Enicks, Celina |
| 3/11/23 | \$6,150 | David Pollock, Blacklick |
| 3/14/23 | \$22,000 | Tim Born, Amherst |
| 3/15/23 | \$8,024 | Barry A Broadwater, Elyria |
| 3/17/23 | \$8,248 | Mark A Schuller, Warren |
| 3/17/23 | \$5,004 | Joseph Perpar, Seven Hills |
| 3/18/23 | \$11,000 | Michael Matasic, Warren |
| 3/22/23 | \$5,780 | Gregory Allison, Thornville |
| 3/22/23 | \$10,000 | James Norton, Beavercreek |
| 3/22/23 | \$10,000 | David Blackburn, Columbus |
| 3/23/23 | \$12,300 | Richard J Scarborough, Lexington |
| 3/24/23 | \$5,517 | Jeremiah Olney, Zanesville |
| 3/24/23 | \$20,000 | Simone Tuset, Cleveland |
| 3/27/23 | \$8,200 | Zachary Maley, Columbus |

Retailer
FO E Aerie \#528, Middletown
Bellevue Eagles, Bellevue
Wild Wings, Oak Harbor
Quench Bar \& Grill LLC, Boardman
TP Lanes, Bellefontaine
Thirst \& Ten, Middleburg Hts
Ziggy's, Pataskala
Riser Tavern and Grill, Poland American Legion Post \#513, Cincinnati
The Clubhouse Sports Grille, West Chester
The Basement at the Lakes, Akron
A Touch of Italy, Bedford Hts
Ale Haus Tavern, Mentor
Roosters German Village, Columbus
Che's Rustic Lounge, Springfield
Kelley's Pub, Lakewood
Cheers Sports Eatery, Holland

## Parma Café, Parma

Quench Bar \& Grill Lic, Boardman
Ziggy's, Pataskala
Fraternal Order of Eagles \#2207, Cuyahoga Falls
TD's Tailgate Grille, North Canton
Disilvio's Family Grill, Hubbard
Pic Rose, Toledo
Bubba's Duckfoots Bar and Grill, Celina
Gatsby's Bar \& Grille, Gahanna
Piggy's Main Street Market, South Amherst
Wolfey's Bistro \& Pub, Elyria
University at Larchmont, Warren
Seven Hills Tavern, Seven Hills
Tommy Dogg's, Niles
The Barn Bar \& Grille on York, Pataskala
American Legion Post \#763, Beaver Creek
Crazee Mule Saloon, Columbus
Buffalo Wild Wings, Ashland
The Barn, Zanesville
Casey Jones Tavern, Cleveland
Roosters Olentangy, Columbus

3/31/23 3/31/23 3/31/23 4/8/23

4/8/23
4/8/23
4/11/23

4/12/23
\$17,440
\$11,020
Matthew Lewis, Stow
\$8,220
\$16,500
\$5,012
\$5,505
\$32,000
\$11,080

James R Brooks, Beachwood
4/15/23
4/15/23
\$10,000
Ronald Delollis, Medina
4/19/23
4/20/23
4/21/23
4/22/23
4/23/23
4/23/23

4/24/23
4/26/23
4/27/23

4/28/23

5/1/23
\$8,200
\$8,200
\$8,240
\$8,200
\$5,500
\$5,000
\$20,004
David Schmidt, Ashland
5/7/23
5/7/23
5/8/23
5/11/23
\$5,820
\$10,044
Eric Nuber, Streetsboro
\$5,100
\$6,420
Kevin Depew, Cincinnati
Nagib O Salaheddine, Fairlawn
David Richardson, Dayton
Gregory Allison, Thornville
Jeffrey A Rooney, Fairfield
Kyle Christiansen, Rocky River
James W Hurley, Broadview Hts
Clare E Thomas, Columbus

Brubaker's Pub \#6, Stow
Towpath Tavern, Bolivar Havana House, Niles
Matt's Tiger Pub LLC, Shadyside Simon Restaurant, Brecksville Rooster's Marysville, Marysville

The Pour House, Canfield

A Touch of Italy, Bedford Hts
Roosters Waverly
Teschner's Tavern, Richfield
Teschner's Tavern, Richfield
Station 43 Tavern, Solon
Havana House, Youngstown
Crossroads Pub and Grub, Jacksontown
Brubaker's Pub \#6, Stow
Massey's Pizza Sports Bar and Wings, Heath
Forest Hills Golf Course, Mansfield
Fern Café, Findlay
Yogi's Bar \& Grill, Columbus

Fraternal Order of Eagles \#1325, Greenfield
John's Bar \& Grille, Canton
Roosters, Chillicothe
Winking Lizard Tavern, Macedonia
Goalline Sports Pub, Wellston
R-Place, Fostoria
Gino's Cento Anno, Cleveland
Eagles 2178, Ashland
The Grumpy Goat, Lockbourne
American Legion Post 0685, Hudson
Highway House, Cincinnati
Caps Sports Bar \& Grille, Akron
The Brick Tap \& Tavern, Huber Hts
The Barn Bar \& Grille on York, Pataskala
Fricker's West Chester \#129, West Chester
Harry Buffalo, Lakewood
Doug Out Pub, Richfield
Traditions Tavern, Columbus

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KENO News

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\begin{aligned}
& \text { Go to Retailer Resources on } \\
& \text { the Ohio Lottery website for } \\
& \text { the latest Keno News } \\
& \text { and resources to keep } \\
& \text { your Lottery business } \\
& \text { humming. }
\end{aligned}
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The Ohio Lottery is an Equal Opportunity
Employer and Service Provider
1-800-686-4208 | www.ohiolottery.com Please Play Responsibly

Michelle B. Gillcrist, Director
A publication of the Ohio Lottery's Office of Communications
Marie Kilbane Seckers, Editor; Molly Fanta, Contributor Editorial input provided by the Offices of Marketing and Sales Management.

Regional liaisons: Kathleen Kizer, Margot Prymas, Bob Suhayda, Tim Glover.

24/7 Problem Gamblers Helpline | 1-800-589-9966
Total copies printed: 3,200 Unit Cost: $\$ 0.863$ Publication Date: 06/23


[^0]:    "We're one big family," says Steve, "and we take care of each other."

    Left to right: Sales representative
    Jimmie Parsons; Marie, a chapter bartender; and Otis, a chapter member.

