



Ohio Lottery Commission
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VLT BULLETIN

November 1, 2022

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

Annual Plan – no substantive changes

Advertising & Promotion – [This operating standard has been changed to Marketing & Advertising \(see below for changes\)](#)

Facilities & Capital Investments – no substantive changes

Financial Processing – no substantive changes

Marketing & Advertising – [Added specific marketing, advertising, and responsible gaming guidelines](#)

Minimum Internal Control Standards – [Added reporting requirements for instances of non-compliance](#)

Responsible Gaming Program – no substantive changes

Security & Surveillance – no substantive changes

Shipment of Equipment & Software – no substantive changes

Terminal Standards – no substantive changes

Testing Standards – no substantive changes

Tournaments – no substantive changes

VLSA Fines – no substantive changes

Tech Providers Fines – no substantive changes

OLC Minimum Internal Control Standards

Cage and Credit Section – no substantive changes

Information Technology Section – no substantive changes

VLT Section – no substantive changes