



Ohio Lottery Commission

615 W. Superior Avenue

Cleveland, OH 44113

1-800-686-4208

VLT BULLETIN

November 1, 2021

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

Advertising & Promotion – no substantive changes

Facilities & Capital Investments – no substantive changes

Financial Processing – no substantive changes

Minimum Internal Control Standards – [Added Cashless Wagering System to the internal audit requirements](#)

Responsible Gaming Program – no substantive changes

Security & Surveillance – no substantive changes

Shipment of Equipment & Software – no substantive changes

Terminal Standards – [Added documentation requirements in the Cashless Systems section](#)

Testing Standards – no substantive changes

Tournaments – no substantive changes

VLSA Fines – no substantive changes

Tech Providers Fines – no substantive changes

OLC Minimum Internal Control Standards

Cage and Credit Section – no substantive changes

Information Technology Section – no substantive changes

VLT Section - no substantive changes