



Ohio Lottery Commission
615 W. Superior Avenue
Cleveland, OH 44113
1-800-686-4208

VLT BULLETIN

April 1, 2023

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

Annual Plan – no substantive changes

Advertising & Promotion – no substantive changes

Facilities & Capital Investments – no substantive changes

Financial Processing – no substantive changes

Marketing & Advertising – no substantive changes

Minimum Internal Control Standards – no substantive changes

Responsible Gaming Program – no substantive changes

Security & Surveillance – no substantive changes

Shipment of Equipment & Software – [Added information pertaining to shipments of sports gaming equipment.](#)

Terminal Standards – no substantive changes

Testing Standards – no substantive changes

Tournaments – no substantive changes

VLSA Fines – no substantive changes

Tech Providers Fines – no substantive changes

OLC Minimum Internal Control Standards

Cage and Credit Section – no substantive changes

Information Technology Section – no substantive changes

VLT Section – no substantive changes